

Green Note's Refund Policy for Advance Tickets

Advance tickets (whether bought online or in person at the venue) are non-refundable, EXCEPT in the case of a show being cancelled.

If you have purchased tickets in advance and cannot attend a show, you can either transfer the tickets to someone else or email us, as we do offer credit notes in certain circumstances:

For SOLD OUT shows you need to give at least 48 hours notice to be eligible for credit.

For all other shows we need at least 2 weeks notice.

If you give sufficient notice, you will be allocated credit, which is the monetary value of the total ticket value (excluding any booking fee), and this needs to be reallocated at the time of credit being granted. Any differences in price must be paid in cash at the venue.